

Prestige

FOOD & WINE LIMITED

Italian Food & Wine Supplier

Pizzeria Specialist

020 8099 3949

Benvenuto a bordo
Welcome aboard



Open a trade account today
ORDER ONLINE FOR NEXT DAY DELIVERY

Un po' di storia...

A little bit of history...

Prestige began very small; two friends came to England from Napoli to introduce Italian wines to restaurants in central London, making deliveries by Vespa... This was in 2001.

More than 25 years on, and we now operate a food and wine delivery service, supplying to more than 500 customers, delivering to anywhere in mainland UK.

We have grown by embracing the way new technologies have impacted and shaped our industry.

In 2017 we launched 'prestigebuyonline.com', later adding an ERP - Enterprise Resource Planning System, and WMS - Warehouse Management System, and ELOGii - fleet management and route optimisation software. The combined result is an easy-to-use, reliable and flexible online ordering system.

Technology has helped us to stay competitive, but we are rooted in customer relationships, and we understand that not everybody wants to work in the same way, so we offer a variety of ordering options and dedicated reps to support all our customers in every way possible.

We deliver free to all postcodes in and around London.

We specialise in pizzerias; all the ingredients, tools, oven fuels and packaging required to run a pizza restaurant, pizza takeaway or mobile pizza business.

We offer a design and print service for personalised items; pizza boxes, napkins and greaseproof paper. The design service is free. We can even design and print your wine list and menu.

No matter how big or small your restaurant, pizzeria, coffee shop, mobile food truck or whatever type of catering business you run, we offer a comprehensive and personal service; working together to help you succeed.

Diventare un cliente Prestige... Becoming a Prestige customer...

No matter how our business relationship evolves, to become a Prestige customer you must open an account at prestigebuyonline.com

The first stage of opening an account is a postcode check. If your postcode falls within our free delivery zone, the system will take you directly to the Customer Application Form. This form needs to be filled in very carefully, giving as much information as possible. After submitting the form, your application will be reviewed. This can take up to 48 hours, but we try our best to activate eligible accounts as soon as we receive and review them.

Depending on your location, you will be assigned specific delivery days. Some areas - central London for example, are served 6 days per week, whereas Redhill and Stevenage are served 2 days per week, St Albans 3 days per week, and Milton Keynes only 1 day each week. The full list of postcodes, delivery days and minimum order amounts is on page 3.

If your postcode falls outside our free delivery zone, you will not be able to proceed to the Customer Application Form. In this case, you must call Customer Service on 020 8099 3949 to discuss becoming an EZ - 'Extra Zone' customer.

How do we serve EZ customers?

EZ customers receive their orders by pallet. Our current pallet delivery service provider is Palletways. The delivery cost is added to your order, so this must be taken into account when considering using this service.

The pallet weight limit is 1000kg, but the delivery cost is the same regardless of the weight, so it makes sense to order as much as possible in one go, so as to absorb the cost of the delivery.

We have EZ customers as far away as the Channel Islands, but using this service means careful planning by the customer.



Below is the delivery schedule timetable.

We deliver Monday-Saturday.

We do not deliver on Sundays, Bank Holidays or Public Holidays.

Postcode prefix & Area	M	T	W	Th	F	S	Min order
AL - St Albans		✓		✓		✓	£100
BR - Bromley	✓			✓			£100
CB - Cambridge				✓			£100
CM - Chelmsford	✓						£100
CR - Croydon		✓		✓			£100
CR7/4 - Croydon	✓	✓	✓	✓	✓	✓	£100
DA - Dartford				✓			£350
E - London, East	✓		✓		✓		£100
EC - London The City	✓	✓	✓	✓	✓		£100
EN - Enfield		✓		✓		✓	£100
GU - Guilford		✓		✓		✓	£100
HA - Harrow		✓		✓		✓	£100
HP - Hemel Hempstead		✓		✓		✓	£100
IG - Ilford	✓		✓	✓			£100
KT - Kingston-Upon-Thames	✓		✓		✓	✓	£100
LU - Luton			✓			✓	£100
MK - Milton Keynes			✓				£100
ME - Maidstone	✓						£350
N - London, north		✓		✓		✓	£100
NN - Northampton			✓				£350
NW - London, north west	✓		✓		✓		£100
OX - Oxford			✓				£350
PO - Portsmouth	✓						£350
RG - Reading	✓		✓		✓		£100
RH - Redhill	✓			✓			£100
RM - Romford	✓		✓		✓		£100
SE - London	✓		✓		✓		£100
SG - Stevenage		✓		✓			£100
SL - Slough	✓		✓		✓		£100
SO - Southampton	✓						£350
SM - Sutton	✓			✓	✓		£100
SN - Swindon	✓						£350
SW - London, South west	✓	✓	✓	✓	✓	✓	£100
TN - Tonbridge	✓			✓			£100
TW - Twickenham	✓	✓	✓	✓	✓	✓	£100
UB - Southall		✓		✓		✓	£100
W - London, West	✓	✓	✓	✓	✓	✓	£100
WC - London Holborn CG	✓	✓	✓	✓	✓		£100
WD - Watford		✓		✓		✓	£100

Per farvi continuare a lavorare... **Keeping you working...**

Our prime objective is to help you keep running your business without interruptions. This means supplying what you need, when you need it.

At prestigebuyonline.com you can see straight away when an item is not in stock, so you can choose an alternative item if you wish. Online stock is 'live', so when an item is ordered, the stock quantity available is updated.

There can be very rare occasions, usually when an item has been ordered 'manually', when the system cannot be updated straight away. When this happens you may find the system will accept your order, even though there is no stock. On the very rare occasion this happens, we will deliver the closest alternative item, so you can continue your business without interruption. If you prefer not to use the item, we will arrange a return and a credit note or refund.

Specialisti della pizza... **Pizzeria specialists...**



We supply everything related to making pizza and running a pizzeria.

Flour, yeast, pizza peels and tools, tomatoes, fresh mozzarella and fior di latte, toppings - even the fuel for your pizza oven and pizza boxes. We will even organise your own personalised pizza box.

Some products can be placed on standing order, so you never run out of essential ingredients. Use the link below to browse online.

Salumi e latticini... Charcuterie & dairy...



Our fleet of refrigerated vans ensures fresh produce arrives in the best possible condition.

We supply fresh charcuterie, salumi, cheese, butter, eggs and more, from some of Italy's leading brands, making sure all the ingredients you need are of the highest quality.

Use the link below to browse online.

Vini e bevande... Wine & drinks...



We stock over 140 different wines, most of which are available by case and by bottle. More than 85% of our wines are from renowned wineries in Italy's best-loved wine regions.

We also supply the best known soft drinks and quality fruit juices, popular beers and artisan beers, and water from Surgiva and San Pellegrino.

Use the link below to browse online.

Pasta e riso... **Pasta & rice...**



We have our own brand of Fresh Pasta 'Mammama!', which is made fresh to order. There are all the standard long and short shaped pastas, and a mouth-watering range of filled pasta of the highest quality.

We stock dry pasta from De Cecco and Divella, and Barilla gluten-free, plus a great range of artisan pasta gragnano from Carmiano.

We have all types of rice for risotto and arancini.

Use the link below to browse online.

Frutta e verdura fresche... **Fresh fruit & veg...**



Fresh fruit and vegetables can be ordered for next day delivery, or in advance for your scheduled delivery day.

We go to the market first thing every morning, on the day your order is to be delivered, to collect the freshest produce.

Use the link below to browse online.

Oli e condimenti... **Oils & condiments...**



We have an extensive range of olive oils, vegetable and cooking oils, balsamic oil and vinegar.

Whether you need oil for cooking or as a dressing, we have quality oils from top producers.

Tutto ciò di cui hai bisogno... **Everything you need...**

Whatever type of restaurant you manage, we have something you need.

If you run a pizzeria, or an Italian restaurant, we're sure we have 'everything' you need.

Cleaning products? - We sell those.

Food storage solutions? - We've got that covered.

Disposable gloves? - Yes, we even stock those.

Once you're on our website, it's so easy to use the search bar in the site header to quickly find what you're looking for.

Buona navigazione! **Happy browsing!**